



# OpenCTI as a Service

Filigran's OpenCTI as a Service offering provides customers with a full managed, up-to-date OpenCTI Enterprise Edition instance in the cloud. Each instance is running in its own tenant to ensure strict segregation between customers.

	MEDIUM PLAN	LARGE PLAN
Managed dedicated instance	✓	✓
Computing	8 vCPU	16 vCPU
Memory	32 GB	64 GB
Storage	256 GB	512 GB
Unlimited connectors and integrations	✓	✓
Unlimited users	✓	✓

## Included in all plans

### STANDARD SUPPORT & SERVICES

- Ticketing system
- 8/5 support coverage
- Security notifications
- Unlimited questions and issues
- Unlimited support portal access
- Assigned customer success manager
- 24h response time; 4h SLA for critical issues
- 2 health checks/year (for on-prem deployment only)
- Premium support available at an additional cost.

### PERFORMANCES, MONITORING AND SECURITY

- Audit logging / security supervision 24/7
- Anti-DDoS / unlimited bandwidth



### ENTERPRISE EDITION

- Audit logging and user behavior analytics
- Automation scenarios and playbooks
- Full text indexing of documents
- Natural language processing of data
- Advanced correlation and machine learning
- Finished intelligence templates
- Organizations management and segregation

### AVAILABLE TENANT REGIONS

- EMEA: EU-Est / EU-West
- North America: Canada / USA-East / USA-West
- Pacific Asia: Singapore / Australia

## ABOUT FILIGRAN

Filigran is a cybertech founded in 2022, providing open source cybersecurity solutions covering threat intelligence management, breach and attack simulation, and cyber risk management.

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